

SUPERVISED FLIGHT INFORMATION

A supervised flight is included in the cost of this experience. These flight details may be subject to some change at the discretion of the airline. All tickets are issued electronically, and staff will have a copy of the e-ticket to assist with check-in at the airport. Any seat and/or mileage requests must be made at the check-in counter or after the flight is flown with your boarding pass and the airline directly. Due to security, checked bags cannot be transferred by the airline from your domestic flight to our group flight.

Departure Flight from JFK, New York to Poland (All times are Local):

- Depart from JFK Airport on LOT Airways (LO) #0027 on April 29 at 10:00pm
Orientation begins at 4:00pm near JFK Airport's LOT check-in counter (terminal 7)
Staff will be on hand in at 2:00pm
- Arrive to Krakow, Poland on April 30 at 12:40pm

Middle Flights from Warsaw to Tel Aviv (TBA)

Return Flight from Tel Aviv to JFK, New York (All times are Local):

- Depart from Ben Gurion Airport, Tel Aviv on EL AL Airways (LY) #0001 on May 13 at 12:30am
- Arrive to JFK Airport, New York (JFK) on May 13 at 5:10am
Connecting flights home should depart no earlier than 8:30am from JFK Airport

CHANGING YOUR TICKET

If you plan on extending your ticket beyond the end of the supervised program for personal travel, you can modify your plane reservation. Although the rules vary, the deviation fees generally range between \$250-\$500. Booking a last-minute extension may be impossible or may result in a large change in fare. If you are not planning on taking the supervised flight, contact us immediately for proper arrangements. To request an extension on your supervised ticket, email info@bbyopassort.org by Friday, January 25, 2019.

CONNECTING ON DEPARTURE DAY

If you are going to be arriving at the supervised departure airport on a connecting flight, we highly recommend that you plan to arrive with plenty of time to spare. If you have family or friends in area that you can visit with, we recommend giving yourself extra time and arrive the day before departure. Should you not be able to find private accommodations, we offer a supervised hotel stay over the night before your scheduled departure- contact us for more details. ***If you are taking a connecting flight, we recommend arriving no later than one hour prior to the orientation time to collect your luggage and find the group.***

As the program date approaches, we will provide you with emergency contact phone numbers. If there is a delay, email us a quick note only if it will affect the arrival at the orientation time. In a worst-case scenario we will try to arrange a staffer in the area to stay with a participant who misses their supervised flight until the next available flight (note: additional fees may apply). All of this is a worst-case scenario, and we ask that you plan your connecting travel conservatively.

Please wear your BBYO Passport t-shirt on departure day so that we can better identify you in the airport. The shirt will be mailed to you prior to your trip's departure. Our program staff will be wearing clearly marked staff t-shirts and will be greeting participants as they enter the departure area in the terminal. Back-up staff cell phone numbers will be distributed closer to departure in case a participant has difficulty locating our staff at the airport. **We also highly recommend that teens arrive to the airport with a fully charged cell phone. Be sure to enter this cell phone number as part of your registration account.**

RETURNING BACK TO NORTH AMERICA

For the return flight, participants can be expected to clear customs and baggage claim within approximately 60-90 minutes of the scheduled arrival time. BBYO Passport staff will be on hand to escort participants through baggage claim and customs upon arrival. Staff **will not** be available to escort participants to their connecting flight terminals, but they will direct participants to the airport transfer train which links the terminals and answer any questions they may have about getting to their flights. When scheduling a connecting flight, you should allow for a buffer of 3 hours between flights and a window of 4 hours if catching a connecting flight at an alternative airport. While BBYO Passport will do our best to assist with any delays or trip interruptions, we are not responsible for having staff at the airport more than 3 hours after your return. We recommend travel insurance as a way to protect you from additional costs due to a delayed or cancelled flight.